



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp1@hotmail.com

SECY/CHN 015/08NKS

C A No. Applied For  
Complaint No. 193/2023

In the matter of:

Mehjabeen .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Shweta Bisht, Ms. Shweta Chaudhary & Ms. Chavi Rani, On behalf of BYPL

### ORDER

Date of Hearing: 04<sup>th</sup> July, 2023

Date of Order: 07<sup>th</sup> July, 2023

Attested True Copy

*[Signature]*  
Secretary  
CGRF (BYPL)

Order Pronounced By:- Mr. H.S. Sohal, Member

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "enforcement dues against CA, separate dwelling unit not existing, connection already exists and energy dues against CA". Complainant, pleading his new connection was released after the PLA orders for release for new connection and payment of 1st instalment thereof.

*[Signatures]*

Complaint No. 193/2023

2. OP by filing its reply states that complainant applied for new electricity connection vide request no. 8006132960 for domestic purposes. On 26.01.2023 the site was visited and it was found that building consists of ground floor plus two floors over it. The applied floor i.e. second floor left side is already electrified through meter bearing no. 81400600 granted for domestic purposes in the name of Ziauddin, as such no new connection can be granted for same floor as there is no separate dwelling unit and entry as required under the DERC Supply Code 2017.
3. A.R. of the complainant filed his rejoinder submitting therein that in April 2021, they applied for four new electricity connections in the name of Sultana, Ziauddin, Ziauddin and Mehjbeen from which only two connections were energized in the name of Sultana at 1<sup>st</sup> floor right side and Ziauddin at 2<sup>nd</sup> floor left side respectively. He further submitted that the dues which OP has asked for payment is of other person and there are separate dwelling units on each floor.
4. Perusal of order sheet shows that the complaint is continuously been put for hearing on 30.05.2023 and on 04.07.2023, but nobody on behalf of the complainant was present on the two consecutive hearings. This absence of complainant reveals that either the complainant has no valid ground/defense against OP's rejection of his request under consideration or is no longer interested in pursuing his case before this Forum.

Attested true Copy

Secretary  
CGRF (BYPL)

by S. Deekh

Complaint No. 193/2023

5. In the above facts and circumstances the complaint is dismissed as default.
6. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(H.S. SOHAL)  
MEMBER

  
(NISHAT A. ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

3 of 3

Attested True Copy  
  
Secretary  
CGRF (BYPL)